



The Corus Hotel, London

A top London hotel was forced to find emergency accommodation for more than 600 guests after a 36-inch pressured water main burst outside its front doors.

Within minutes of the Victorian main bursting, the basement and sub basement of the Corus Hotel, Hyde Park were deluged by several feet of water leaving the hotel without essential services and sanitation.

Managers had to close the hotel immediately and find rooms for 660 guests during one of its busiest weeks as people converged on the capital for London Fashion Week and corporate awards' ceremonies.

The Revival Company helped to get the hotel operational and open for business within just 12 days.

Ron Cox, the hotel's General Manager, said:

"I just can't fault the Revival Company. Nothing was a problem. Their attitude was so refreshing, and they dealt with everything we threw at them."

"They brought in the Revival speed drying system, which is an amazing piece kit, without it I'm sure we'd have been closed longer."

Once they had been called in Revival started by pumping out the affected areas, then clearing out all the debris, deep cleaning, before finally bringing in the Revival speed drying system.

Mr Cox said: "When the affected areas were dried out we were able to rehab the offices in the basement and get the hotel restaurant open, which we need in order to run the hotel!"

"Revival managed the whole of the clean-up, they really were excellent."