



The Revival Company - any time anywhere

ISLE OF JURA

No matter what time, or where, The Revival Company (fire and flood specialists) ensure they will get to any job as quick as they can, and provide the best service they can whatever the situation. A prime example of this would have been a few months ago when the Revival Company received a call just after 9pm on a Saturday evening asking them to attend a burst water tank in a house on the Isle of Jura.

The closest Revival office to the Isle of Jura, was the Edinburgh office ran by Revival manager John Robertson. **"When we received the initial call, the answer was yes of course we will come out, but the question was how can we get there in the quickest time possible and achieve the desired results?"** says John.

That evening with local knowledge and a little more investigating by John himself the total time to get to the house worked out to be a minimum of 9 ½ hours travelling. This included a 5 hour drive to the first ferry for a 2 1/2 crossing (after ½ hour check-in), a ¾ hour drive to the second ferry for a 15 min crossing and then a ½ drive to the house! **"Also, along with the distance, another problem that we faced was making sure that we took absolutely everything with us, as the island has just one small post office!"** added John.

After various calls, John outlined and agreed a strategy with the people involved on the Island for his team to be with them on Monday, giving the Revival team just half a day to get all the relevant equipment packed up and ready in time to set off Sunday afternoon to start their journey to make the early Monday morning ferry crossings.

John Robertson needed the time spent travelling for his team kept to an absolute minimum, in order to get the work done as quickly as possible. **"When the guys arrived at the house mid Monday morning they worked nonstop to remove all the water from the**

house which had occurred from the burst water tank. Once this was done they set-up the drying system in the affected rooms. They worked extremely quickly and effectively," commented John.

That evening the team left the house, and caught a plane from Islay airport which took them into Glasgow where they met back up with John, on the following day the report was written up, finalised and sent onto the insurers who had assigned The Revival Company to the project initially.

On the Thursday the Revival team flew back to Islay from Glasgow, and made their way to the house where they finished off this emergency phase of the job, this included re-laying the carpets, painting the ceilings, and treating with soft furnishings. **"Prior to starting the project the owner of the house was conscious of getting the house restored as quickly as possible, as he used it as an annex to his holiday house for friends. As more friends were arriving, that Saturday he needed the house back to order ready for their arrival. Even with the long distance between ourselves and the Isle of Jura we were determined to complete the job on time, and we did so with a day to spare!"** says John.

Graham Orriss, Managing Director of The Revival Company commented,

"I'm ever so proud of John and his team. This project just underlines the commitment and excellent service we provide for our clients. Even though this wasn't the most complicated of jobs in terms of the technical work involved, but because of the distance and time restraints that they faced this was what posed the most difficult challenge, but the team managed to accomplish everything within these boundaries and all up to the usual high standard that our clients expect from the Revival Company, underpinning the true essence of what we are all about in that our clients come first, anytime, anywhere."