

SME: electronics manufacturer

An electronics manufacturing company, making specialised audio-visual digital and analogue circuit boards, suffered an arson attack.

More than 200 recently manufactured boards, all pre-allocated to customer orders, were damaged by smoke. Business interruption pressures were such that these boards were urgently required to fulfil the outstanding orders.

The Revival Company assessed, cleaned and restored the affected boards for about the third of the cost of the remanufacturing cost. Arguably more important, however, was that the entire cleaning and restoration was complete in fewer than 10 days.

The Revival Company was also involved in the restoration of affected engineering contents equipment ensuring the business was restored to full operational capacity in the shortest possible time. The result significantly reduced any claim for business interruption.

SME: CNC manufacturing machine in an engineering workshop

An operational fire in a CNC machine, valued at £50,000, caused significant damage. In addition, the machine was the primary revenue generator for the workshop.

The extent of the fire and the nature of the oils and materials used by the machine left it so heavily smoked logged it was not even possible for the repair agent to make an objective inspection or evaluation of the required repairs. The Revival Company's specialist engineering team were able to do some initial cleaning to allow a detailed damage and repair assessment to be made.

The Revival team were also involved in the management of the repair project: agreeing the repair specification; negotiating with the repair agents; assessing which items could be cleaned and restored, rather than be replaced.

The machine was restored for less than £40,000 and its early return to full use ultimately reduced the extent of the business